

Arjun Jhavar

Test Engineering Lead | QE Architect | Automation Strategy

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Professional Summary

Test Engineering Leader with 15+ years of experience across distributed systems and high-scale platforms. Strong focus on building automation-first quality practices and integrating testing into CI/CD pipelines to enable fast and reliable releases.

Proven track record of improving test coverage, reducing regression effort, and driving quality engineering practices across teams. Experienced in mentoring engineers and implementing scalable testing approaches including contract testing and service virtualization.

Currently working as a Senior Quality Engineer at Squiz, contributing to platform-level quality improvements and engineering excellence.

Key Skills

Quality Engineering Leadership

- QE Strategy & Transformation
- Test Architecture & Framework Design
- Mentoring & Coaching Engineers
- Cross-team Quality Enablement

Automation & Testing

- Playwright, Cypress, Selenium
- API Testing & Contract Testing
- End-to-End & Integration Testing

CI/CD & DevOps

- GitLab CI/CD, TeamCity, Jenkins
- Pipeline Design & Optimisation
- AWS, Docker

Practices

- Shift-Left Testing

- Continuous Testing
 - Test Data & Environment Strategy
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Professional Experience

Squiz – Senior Quality Engineer

Aug 2024 – Present

- Established a scalable end-to-end automation framework using Playwright, enabling reliable coverage across critical user journeys
 - Designed and implemented complex CI/CD orchestration with upstream and downstream pipeline triggers, improving release confidence
 - Built and introduced contract testing capabilities, including development of an internal broker package using GitLab Package Registry APIs
 - Increased automated test coverage to ~85% of critical flows across the platform
 - Reduced manual regression effort by ~80% through automation
 - Improved pipeline observability by building a Slack notification client posting threaded test summaries, reducing debug time
 - Mentored junior QEs and supported developers in adopting better quality engineering practices
 - Contributed to overall QE maturity across a team of 4 engineers
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Xero – Senior Engineer (Quality / DevOps)

Aug 2022 – Aug 2024

- Led development of internal testing platforms, including mock servers and data provisioning services to improve test reliability
 - Designed and improved CI/CD pipelines to support scalable and stable integration testing
 - Implemented infrastructure-as-code practices for test environments, improving consistency and deployment efficiency
 - Reduced test feedback cycles by introducing parallel test execution
 - Collaborated with multiple teams to improve testing strategy and tooling adoption
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Independent Consultant – Quality Engineering

Nov 2018 – June 2022

- Delivered automation and quality engineering strategies for multiple enterprise clients across New Zealand
- Designed and implemented scalable test frameworks across UI and API layers
- Led tool selection and architecture decisions for automation ecosystems

- Integrated automated testing into CI/CD pipelines across organisations
 - Mentored engineers and uplifted team-wide QE capabilities
 - Drove adoption of shift-left testing and continuous testing practices
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Earlier Experience – QA / SDET Roles

2009 – 2018

- Built strong foundation in test automation, test strategy, and stakeholder management
 - Delivered testing solutions across multiple domains and teams
 - Progressively moved into senior responsibilities across quality engineering
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Education

Bachelor of Engineering (**Information Technology**)
Rajiv Gandhi Technical University, India (2005 – 2009)